



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Garibay, et al.

Appln. No.: 10/655,811

Confirm. No.: 7109

Filed: September 5, 2001

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION USING A GROUP
ADMINISTRATION APPLICATION

PATENT APPLICATION

Art Unit: 3621

Examiner:

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Art Unite 3621, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on December 12, 2003.

(Attorney Signature)

Joseph P. O'Malley, Reg. No. 36,226

Signature Date: December 12, 2003.

PRELIMINARY AMENDMENT

Art Unit 3621

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

Before examining the subject application, please amend the subject application as follows.

In the Specification:

Please amend the application to include the Priority Claim.

This application claims priority to the following U.S. Provisional Patent Applications: